

**TO:            LTC Facility Administrators and Managers**

**FROM:        WHCA/WiCAL and LeadingAge Wisconsin (formerly WAHSA)**

**DATE:        January 4, 2012**

**RE:            Important news about the Wisconsin Clinical Resource Center**

WHCA/WiCAL and LeadingAge Wisconsin (formerly WAHSA) are pleased to jointly announce the re-launching of the Wisconsin Clinical Resource Center (WCRC) with fully-updated and new content. As you may know, the WCRC is an Internet-based, comprehensive quality improvement and long-term care resource that's available to members of WHCA/WiCAL and LeadingAge Wisconsin, and is available free-of-charge to you and your nursing staff. The WCRC was jointly developed by WHCA/WiCAL and LeadingAge Wisconsin in conjunction with the University of Wisconsin System's Center for Health Systems Research and Analysis (CHSRA).

WCRC is a one-stop/first stop location for information on a range of clinical areas impacting the long-term care profession. There are 12 clinical modules currently available, as well as several training modules to assist in your overall quality improvement efforts. *And even more content is coming in 2012.*

Since the launching of the website in 2008, the WCRC has been widely acclaimed by state and federal authorities and is utilized by state surveyors as part of their resources in identifying recognized, current standards of practice. Regulatory compliance is not the reason for using this website, rather it is an authoritative resource and location for you to be able to have the "gold standard" of information in a concise and usable format.

### **What's New?**

There have been a number of changes to the WCRC that will offer users an enhanced use experience. In fact, given the shift in funding sources for this project, we are able to invite our assisted living members to have full access to the wealth of resources available for their quality improvement efforts. AL specific content will also be added in the coming months.

As part of this re-launch, we are pleased to announce that once again the Clinical Practice Guidelines (CPGs) from the American Medical Directors Association (AMDA) are available to member facilities. Through a licensing arrangement we have secured the full complement of CPGs and protocols. These include subjects not yet included in the clinical modules on the WCRC. If you were to purchase the complement of these materials through AMDA, it would

cost you nearly \$600 a year. However, these resources are available to you free of charge as a member of our organizations. The AMDA CPGs and protocols are as current as are available and our licensing agreement envisions the availability of any updates that occur during the period.

As mentioned above, this site has received significant attention, including being specifically referenced in the recent CMS S&C on state use of CMP funds. It has been highlighted as an approved and appropriate use and has been held up as a model for other states to follow. Wisconsin providers are very fortunate to have this resource available to them and we want to assure that all members are both aware of its availability as well as are utilizing it on a regular basis.

### **How Do I Get Access?**

The URL for the WCRC is: <https://wrcr.chsra.wisc.edu/>.

Full access to the WCRC is password protected and each facility has a specific username and password that we require that you use. In the past, there have been some individuals and/or facilities that have used a single password throughout multiple facilities. In order for us to be able to establish performance measures, i.e., measure increases in facility usages, **we require that all facilities obtain their individual usernames and passwords and use them accordingly.**

If you have your username and password and have been able to use it in the last several years, you may continue to use those. If your username and password have been lost, we request that you immediately take steps to obtain new login information. To obtain the appropriate login information, please contact CHSRA directly at **1-888-300-8098** or via email at [wrcr@chsra.wisc.edu](mailto:wrcr@chsra.wisc.edu)

**Despite wide acclaim by users, there still significant number of facilities that have not or are not regularly using the WCRC, we implore you to share this information including user names and passwords with your nursing staff and take steps to ensure that this resource is readily available to the clinicians in your facility.**

That said, we do not suggest that this is the only resource available. However, it should be identified and recognized as being a fantastic first stop for clinically-related information as well as for use and development of in-service trainings and related efforts.

### **What do I do if I Need Assistance?**

To assist members in maximizing the benefits of the usage of this site, we are planning on conducting a webinar in the coming weeks. Please stay tuned to membership communications from WHCA/WiCAL and LeadingAge Wisconsin for details on the forthcoming webinar. In the meantime, if you need assistance please contact CHSRA directly at **1-888-300-8098** or via email at [wrcr@chsra.wisc.edu](mailto:wrcr@chsra.wisc.edu).

**Please review the following pages if you need to create your username and password.** As the site is administered please contact CHSRA directly as we do not retain the usernames or passwords. However, if you are having any difficulty obtaining these from CHSRA, please do not hesitate to contact us.

We hope that you find this to be as valuable a resource as it is intended. Please feel free to contact us with any other questions or suggestions regarding the WCRC.

Sincerely,



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## KEEP THIS DOCUMENT WCRC ACCESS INFORMATION

Welcome to the Wisconsin Clinical Resource Center (WCRC) Website. The website address is:  
<https://wcr.c.chsra.wisc.edu>

In order to log into the website you will need the following username and password

**USERNAME:** \_\_\_\_\_  
**Initial password:** \_\_\_\_\_ (only used for 1<sup>st</sup> login)  
**PASSWORD:** \_\_\_\_\_

### FIRST LOGIN (activate your account)

The first time you log into WCRC you will need to create a new password.

1. On a computer with an internet connection, open a web browser and type in the following address: <https://wcr.c.chsra.wisc.edu>
2. You should see a screen that looks something like this:



3. Click the link that says “Change Password”
4. Follow the instructions on the screen to set your password to whatever you want it to be from now on.
5. That’s it, now you are all set to log into the WCRC website.

### LOGGING INTO WCRC

1. On a computer with an internet connection, open a web browser and type in the following address: <https://wcr.c.chsra.wisc.edu>
2. Click the “Login” button (pictured above)
3. You should see a box that looks something like the box to the right. Enter your username and password and click ‘OK’.
4. That is all you will need to do each time you, or anyone in your home, want to access the WCRC website.

**Still Need Assistance?** For log-in assistance call or email the WCRC Help desk: 1-888-300-8098 or  
[wcr.c@chsra.wisc.edu](mailto:wcr.c@chsra.wisc.edu)

