

**Wisconsin Top Ten Federal Health Citations
1/1/09 –8/31/09**

Rank	Tag	Description of Regulation	# Citations	# Cites at Harm or IJ
1	F323	Facility is free of hazardous environment/Supervision and assistive devices to prevent accidents	159	38
2	F225	Reporting and investigation of allegations of abuse, mistreatment, neglect and mistreatment	100	3
3	F279	Development of comprehensive care plan	89	0
4	F371	Food stored, prepared, distributed, and served in a manner that prevents food borne illness	88	2
5	F309	Services to attain/maintain highest level of functioning and well being	87	29
6	F444	Handwashing when indicated by professional standards of practice	85	0
7	F314	Treatment to prevent and heal pressure ulcers	79	23
8	F441	Infection control program designed to prevent the development and spread of infection	75	9
9	F157	Promptly consult with a physician following a significant change in a resident's condition	69	23
10	F282	Care provided by qualified persons in accordance with care plan	62	1

Bold – new to list compared to 2008

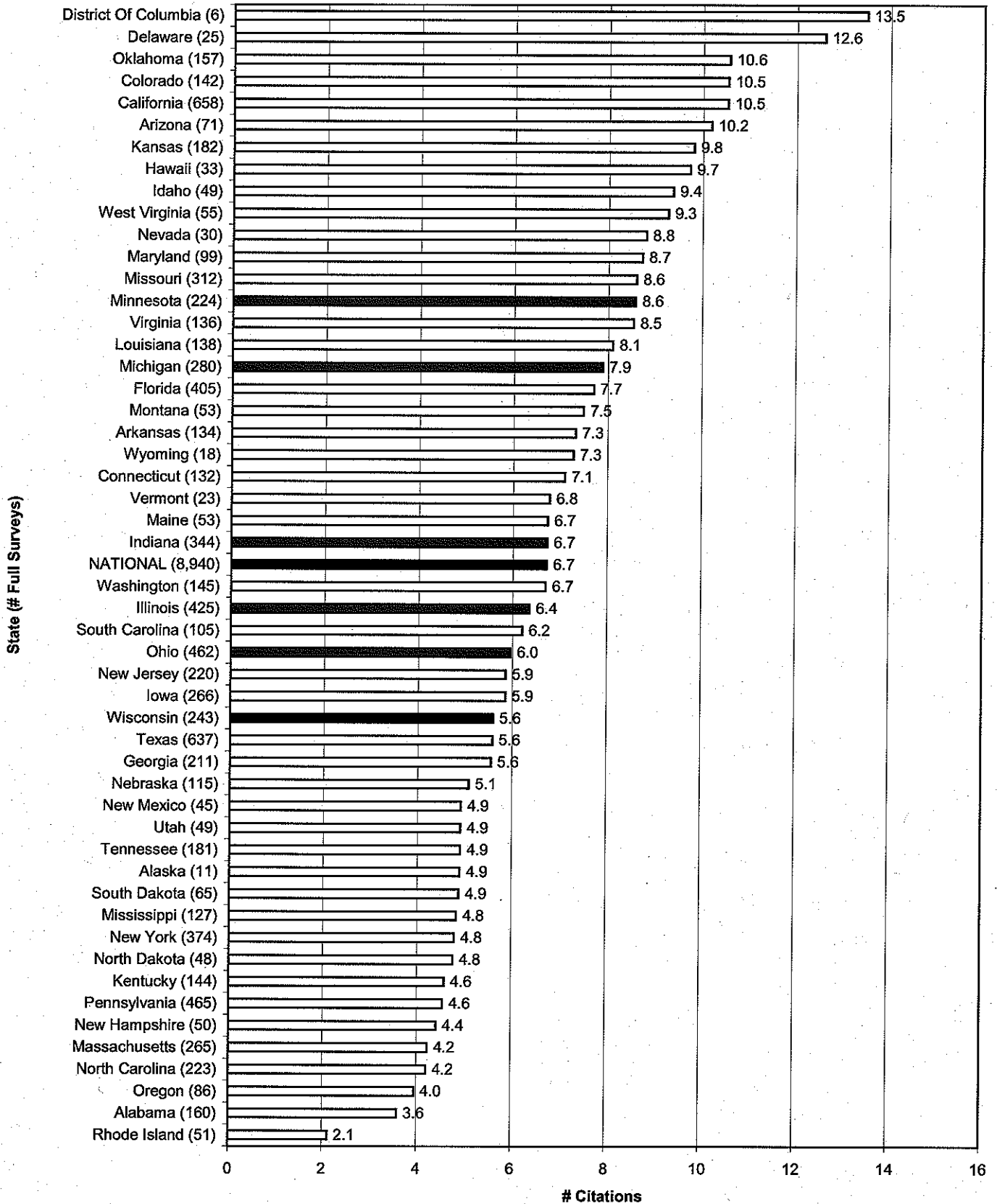
Division of Quality Assurance
September 11, 2009

Most Frequently Cited Federal Health Regulations by Region 1/1/09 to 8/31/09

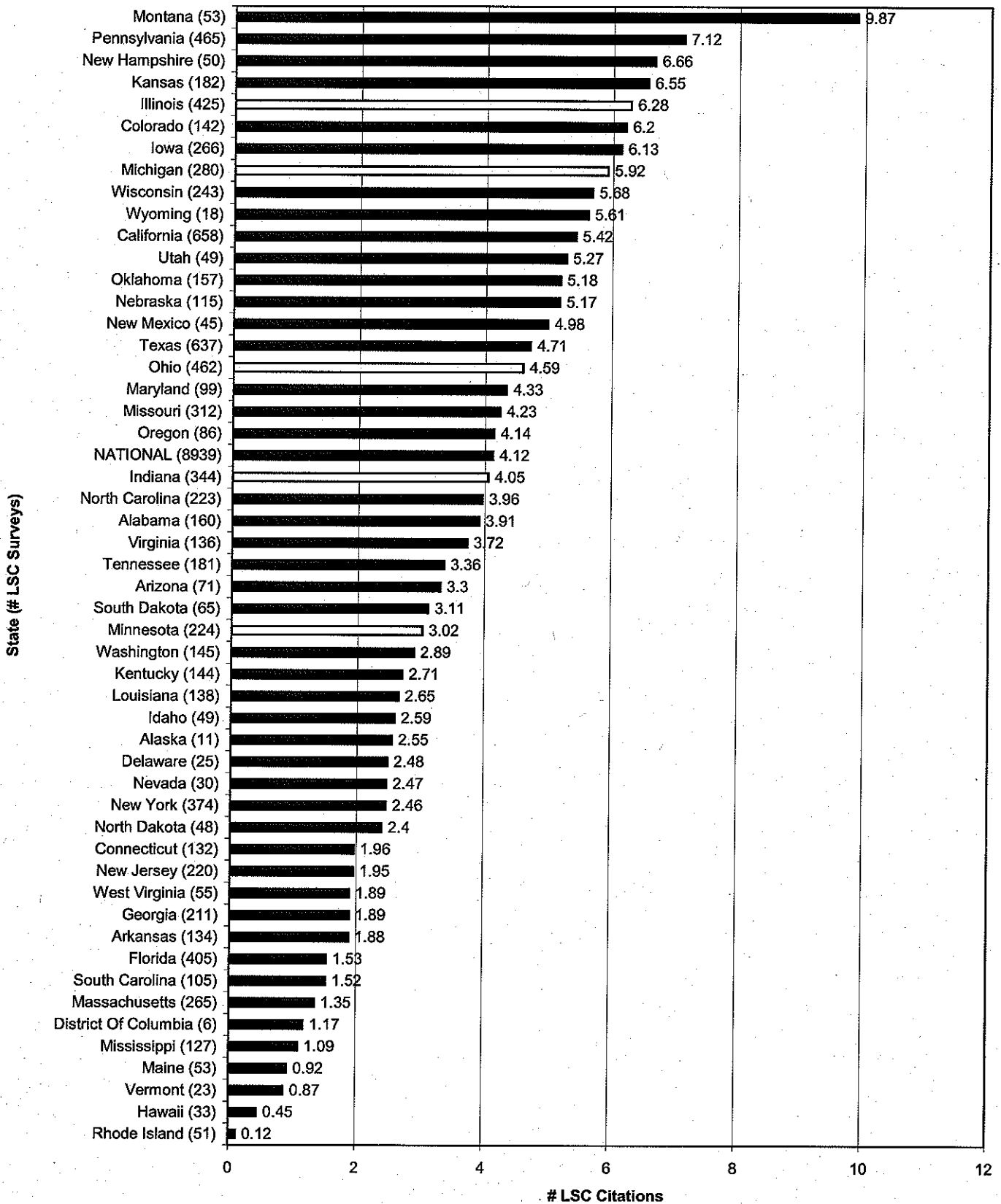
State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhineland)	Western (Eau Claire)
F323 - supervision to prevent accidents (159)	F323 - supervision to prevent accidents (32)	F323 - supervision to prevent accidents (47)	F444 - infection control (handwashing) (39)	F323 - supervision to prevent accidents (14)	F323 - supervision to prevent accidents (34)
F225 - promptly investigate allegations of abuse (100)	F371 - store, prepare, distribute food under sanitary conditions (21)	F225 - promptly investigate allegations of abuse (38)	F225 - promptly investigate allegations of abuse (37)	F444 - infection control (handwashing) (13)	F309 - services to attain/maintain highest level of well being (21)
F279 - develop comprehensive care plan (89)	F314 - prevention of pressure ulcers (20)	F314 - prevention of pressure ulcers (32)	F282 - services by qualified personnel in accordance with care plan (36)	F281 - professional standards of practice (11)	F157 - consult with physician after significant condition change (18)
F371 - store, prepare, distribute food under sanitary conditions (88)	F157 - consult with physician after significant condition change (16)	F309 - services to attain/maintain highest level of well being (26)	F323 - supervision to prevent accidents (35)	F441 - infection control program (11)	F226 - develop and implement policies that prohibit abuse/neglect (16)
F309 - services to attain/maintain highest level of well being (87)	F272 - resident assessment (13)	F315 - services to restore bladder function and to prevent UTIs (24)	F279 - develop comprehensive care plan (33)	F314 - prevention of pressure ulcers (10)	F279 - develop comprehensive care plan (14)
F444 - infection control (handwashing) (85)	F309 - services to attain/maintain highest level of well being (13)	F279 - develop comprehensive care plan (21)	F371 - store, prepare, distribute food under sanitary conditions (32)	F157 - consult with physician after significant condition change (9)	F441 - infection control program (14)
F314 - prevention of pressure ulcers (79)	F444 - infection control (handwashing) (12)	F441 - infection control program (20)	F465 - safe, sanitary environment for residents, staff, visitors (23)	F241 - resident dignity (9)	F514 - documentation (14)
F441 - infection control program (75)	F225 - promptly investigate allegations of abuse (12)	F371 - store, prepare, distribute food under sanitary conditions (18)	F441 - infection control program (20)	F253 - sanitary, orderly interior (9)	F425 - pharmacy services (12)
F157 - consult with physician after significant condition change (69)	F279 - develop comprehensive care plan (11)	F241 - resident dignity (15)	F164 - personal privacy and confidentiality of record (19)	F279 - develop comprehensive care plan (9)	F253 - sanitary, orderly interior (11)
F282 - services by qualified personnel in accordance with care plan (62)	F514 - documentation (9)	F514 - documentation (15)	F309 - services to attain/maintain highest level of well being (19)	F371 - store, prepare, distribute food under sanitary conditions (9)	F371 - store, prepare, distribute food under sanitary conditions (11)

Average # Federal Health Citations/Full Survey

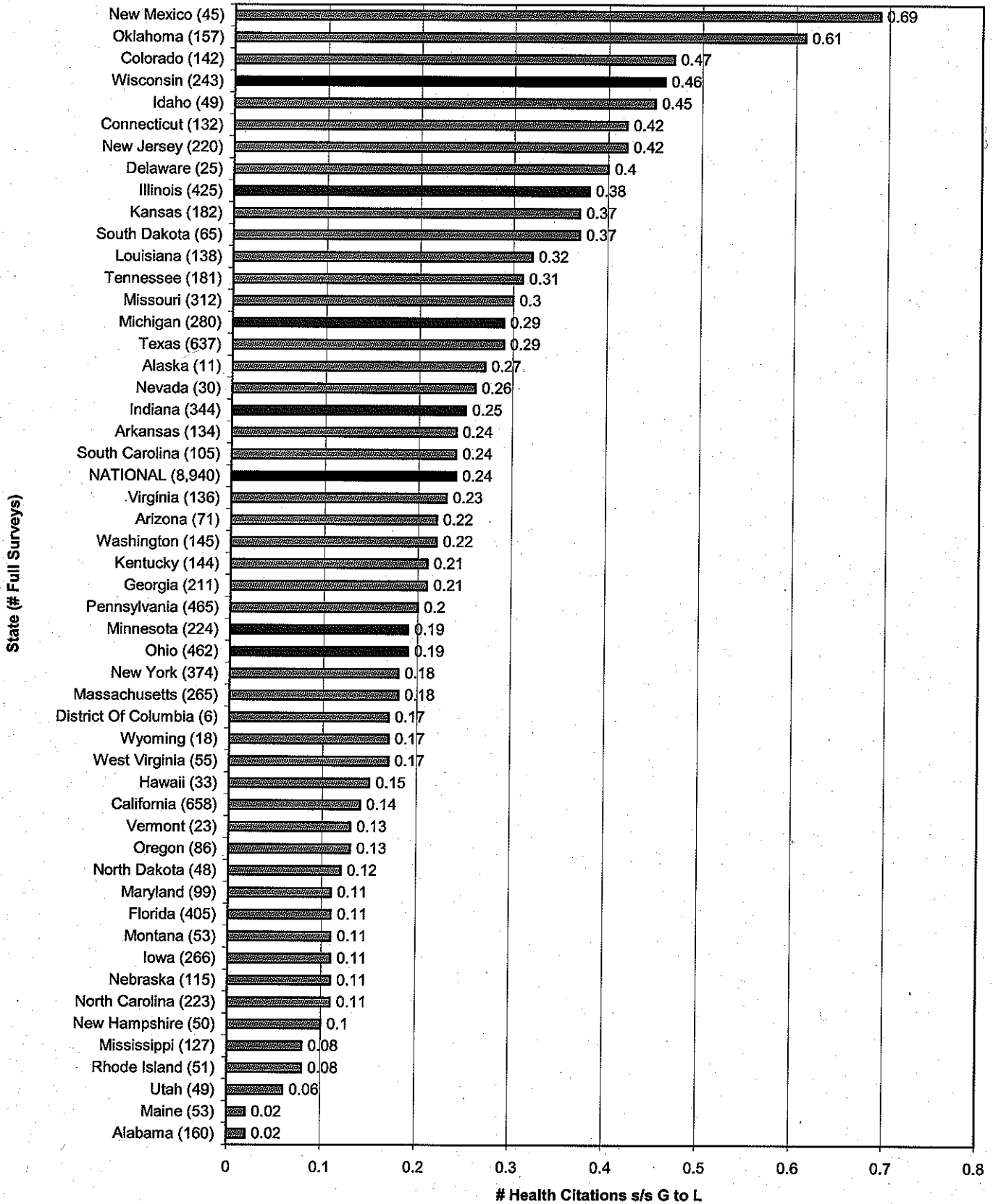
1/1/09 - 9/11/09



Average # LSC Citations/Full Survey 1/1/09 - 9/11/09

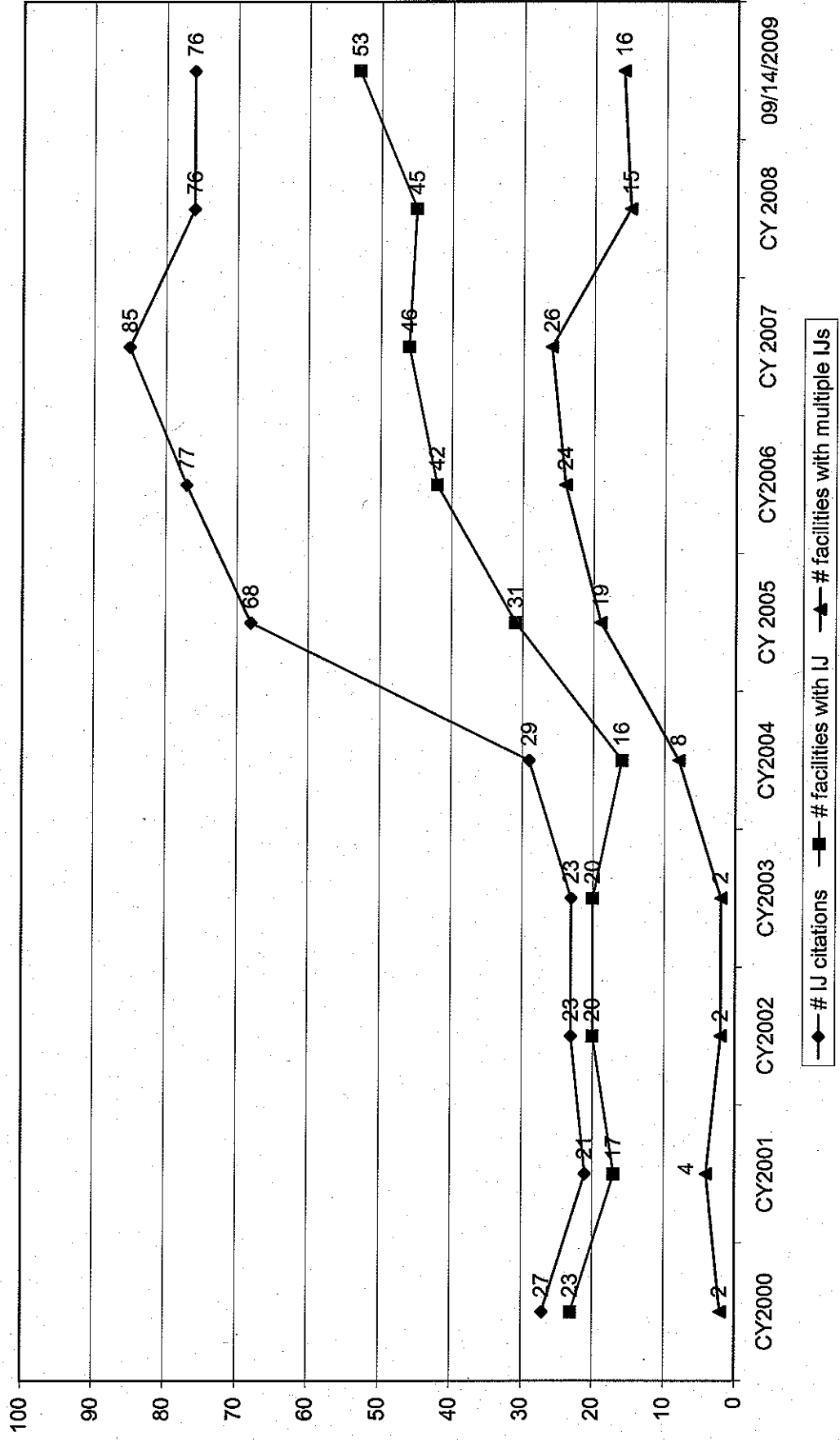


Avg. # Federal Health Citations (Harm or IJ)/Full Survey 1/1/09 - 9/11/09



Immediate Jeopardy Citations 2000 - 9/11/09

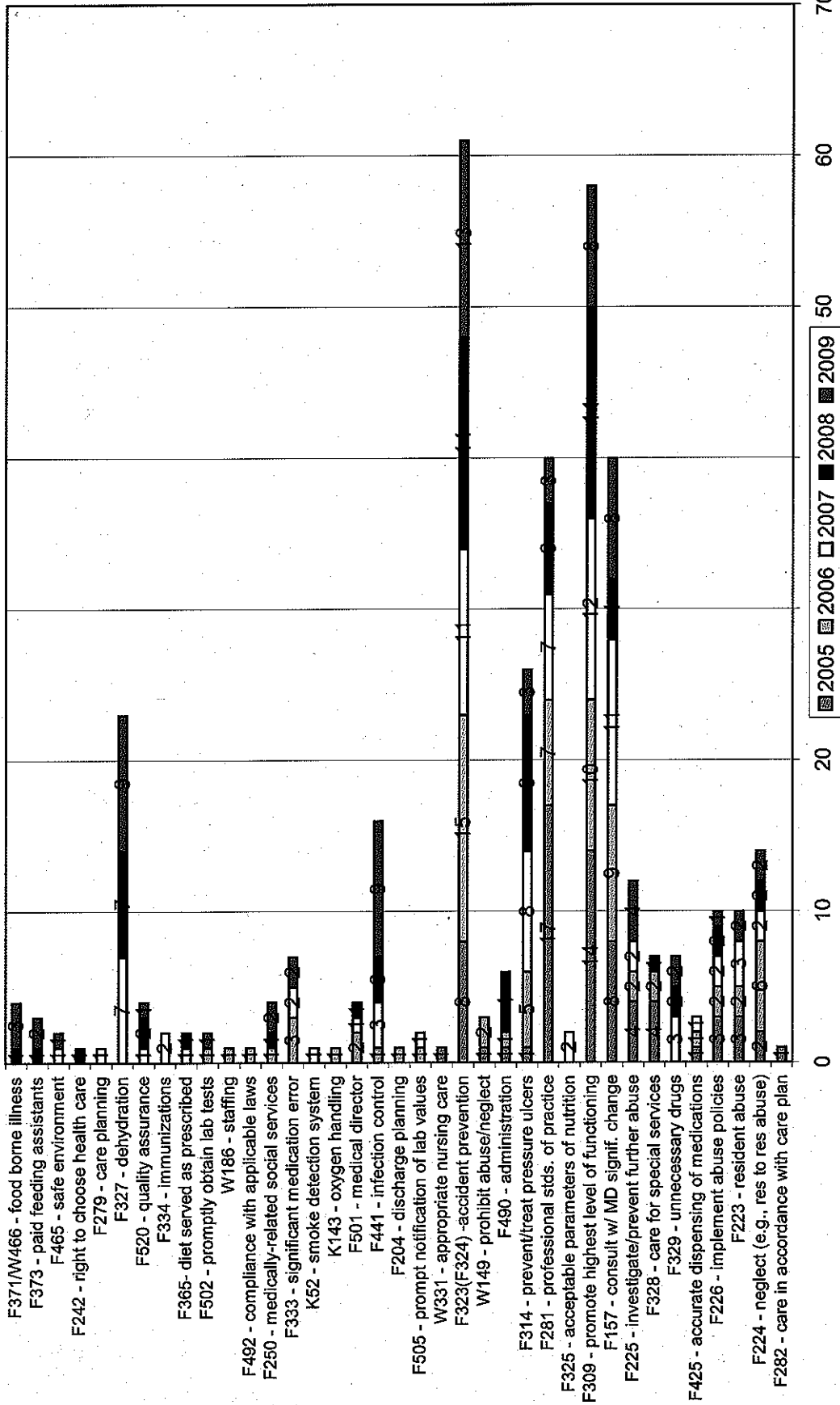
(Post IDR or hearing)



Federal Tags Cited at the Level of Immediate Jeopardy

2005 thru 9/10/2009

(Post IDR or hearing)



Percentage of Complaints/Self-Reports Substantiated
1/1/09 - 8/31/09

